



Care & Maintenance

Initial Handover;

- Clean with a dry microfiber mop or a soft broom.
 - Stubborn marks can be removed using water on a damp cloth.
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Preventive Care:

- Use protective walk-off mats (non-rubber) at all house entrances. This will avoid/reduce transfer of sand, dirt and grit onto the floor.
 - Worn out high heels can also cause damage to the LVT floor.
 - Rubber mats will cause discoloration to your LVT floor.
 - Place floor protectors under all furniture feet which will allow easy movement and prevent scratching. Do not drag objects / furniture on the LVT floor, it can scratch.
 - Sharp objects like stiletto heels can damage your floor.
 - Pets with unclipped nails can cause scratching to LVT flooring.
 - Ensure castor wheel chairs are fitted with soft castor wheels, use chair mats or floor protectors if necessary.
 - Avoid exposure to direct sunlight.
 - Ensure all sliding doors and windows have sun filtering elements to prevent direct sun exposure.
 - Direct sun will cause colour fading and product deterioration.
 - Rugs should be moved around from time to time to prevent fade patterns forming.
 - When using room heaters, ensure the floor area directly in front of the heater is covered. This will prevent the risk of concentrated heat damaging the LVT floor.
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General Maintenance:

- Sweep and clean regularly to remove surface dust and grit using a micro-fibre broom.
 - Use a damp cloth or micro-fibre mop to clean dirt and footprints but avoid using excessive water on the floor.
 - Do not use any harsh abrasive cleaners, chemicals, dish washing liquid and furniture dusting products.
 - Do not wax or polish the floor.
 - Spots, stains and food spills should be cleaned up immediately using a non-abrasive cleaner.
 - You may remove adhesive, chewing gum or similar substances by applying an icepack until the substance becomes brittle enough to crumble off. The residue may be removed with mineral spirits.
 - Keep spare planks from the same batch in case of remedial work that may be required.
 - Vinyl planks are waterproof, but they do not prevent the transmittance of moisture. Care should be taken to keep away moisture from collecting on either side of the vinyl floor to prevent the growth of mould and mildew.
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